



Extended warranty

KAESER 5+5 Year Warranty
For total peace of mind

TOTAL PEACE OF MIND

The 5+5 Year Warranty from KAESER

The 5+5 Year Warranty from KAESER is available on all new KAESER rotary screw compressors. When you opt to take out the KAESER 5+5 Year Warranty you have total peace of mind that your new KAESER compressor is fully covered for 5 years. A simple assessment at the end of this period will then determine whether you are eligible to roll into the subsequent 5 years of the KAESER 5+5 Year Warranty.

This means that with the KAESER 5+5 Year Warranty, you could cover your new KAESER compressor for a total of 10 years! No upfront costs. No excess charges. No hidden costs. No previous claim penalties. No restrictions on hours run. And, fixed price servicing. It's that simple!

Questions & Answers

01 What products are covered under the KAESER 5+5 Year Warranty?

All KAESER rotary screw compressors purchased from KAESER that are commissioned and approved by a KAESER Service Technician are covered under the KAESER 5+5 Year Warranty.

02 What does the KAESER 5+5 Year Warranty cover?

All the KAESER equipment listed on the KAESER 5+5 Year Warranty Certificate is covered provided that; a KAESER Sigma Service Cover agreement is signed for this equipment, only KAESER Service Technician's commission, service and repair the equipment covered, and only genuine spare parts and lubricants are used.

03 When does the KAESER 5+5 Year Warranty start?

Normally when ordering your equipment, or within 30 days of commissioning or up to 90 days from date of delivery from KAESER.

04 Can a KAESER 5+5 Year Warranty be declined?

If the installation or the environment is not suitable, or the use to which the compressor is put, is not in KAESER's view acceptable, KAESER may have to suggest some changes or even suggest re-situation of the compressor installation before the KAESER 5+5 Year Warranty can be arranged.

05 Can anyone service my KAESER equipment covered by the KAESER 5+5 Year Warranty?

The KAESER 5+5 Year Warranty will only be effective if a KAESER Sigma Service Cover agreement is signed with KAESER. The KAESER 5+5 Year Warranty will become void if a non-KAESER Service Technician services the equipment or non-genuine spare parts or lubricants are used.

06 How does this affect the standard manufacturer's warranty?

The KAESER 5+5 Year Warranty does not affect the standard manufacturer's warranty. The standard manufacturer's warranty will operate as normal for the first year of the products life, subject to standard warranty procedure.

07 Can the KAESER 5+5 Year Warranty be transferred?

Subject to an initial inspection and location dependent, yes an inter-company transfer is possible provided KAESER is notified at time of transfer. It is not possible to transfer the KAESER 5+5 Year Warranty from one customer to another. The equipment servicing schedule must not be interrupted and a new KAESER Sigma Service Cover agreement between KAESER and the customer must be re-signed on an inter-company transfer.

08 Can I cancel the KAESER 5+5 Year Warranty?

The KAESER 5+5 Year Warranty can be cancelled at any time. To take effect, KAESER requires confirmation in writing that the customer no longer wants to participate in the KAESER 5+5 Year Warranty.





MORE AIR. MORE SAVINGS.

5+5 Year Warranty Terms and Conditions

1. The KAESER 5+5 Year Warranty is given provided that a KAESER Sigma Service Cover agreement is signed with KAESER for the equipment covered under the warranty.
2. Installation of equipment covered by the KAESER 5+5 Year Warranty must be commissioned and approved by KAESER.
3. Equipment covered by the KAESER 5+5 Year Warranty must be maintained according to the manufacturer's recommendations and the KAESER Sigma Service Cover agreement.
4. All service costings provided are fixed priced, based on nominated operating hours at time of commissioning.
5. All service work must be carried out by a KAESER Service Technician or the KAESER 5+5 Year Warranty will be void.
6. Genuine spare parts and lubricants must be used or the KAESER 5+5 Year Warranty will be void.
7. Scheduled service work, any repairs or breakdowns covered in the KAESER 5+5 Year Warranty will be delivered within KAESER's normal working hours; Monday to Friday 7.30 am to 4.30 pm. Additional costs will apply for work performed outside of normal working hours.
8. To roll over the KAESER 5+5 Year Warranty into the further 5 years, the equipment covered under the KAESER 5+5 Year Warranty must be reassessed by KAESER near the end of the 5 year point. Conditions may apply.*
9. Any failure of equipment which is the result of external influences outside of KAESER's control will not be covered by the KAESER 5+5 Year Warranty.
10. There will be additional mileage and travel time charges for commissioning, service work, repairs or breakdown where the equipment is outside of metropolitan areas.*
11. The KAESER 5+5 Year Warranty will only commence after a signed certificate is issued by KAESER.
12. KAESER terms and conditions of sale apply, which can be downloaded from our websites; in Australia visit au.kaeser.com and in New Zealand visit nz.kaeser.com

*Please contact KAESER for more information.

Please note throughout this brochure; KAESER refers to; KAESER Compressors Australia Pty Ltd and/or KAESER Compressors NZ Limited and/or the participating and Authorised KAESER Distributor. KAESER Service Technician refers to; a current Authorised KAESER Service Technician, employed by KAESER or the participating and Authorised KAESER Distributor.

Full Terms & Conditions that apply in Australia can be found on <https://au.kaeser.com>

The world is our home

As one of the world's largest compressed air systems providers and compressor manufacturers, KAESER KOMPRESSOREN is represented throughout the world by a comprehensive network of branches, subsidiary companies and authorised partners.

With innovative products and services, KAESER KOMPRESSOREN's experienced consultants and engineers help customers to enhance their competitive edge by working in close partnership to develop progressive system concepts that continuously push the boundaries of performance and compressed air efficiency. Moreover, the decades of knowledge and expertise from this industry-leading system provider are made available to each and every customer via the KAESER group's global computer network.

These advantages, coupled with KAESER's worldwide service organisation, ensure that every product operates at the peak of its performance at all times and provides maximum availability.

Closer to home, KAESER serves Australia, New Caledonia and the Pacific region from its 30,000 ft² purpose built factory in Dandenong, Victoria. In addition, KAESER has Sales and Service Centres and a dedicated network of authorised partners strategically located throughout the region.



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